## Message

From: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-

01/CN=RECIPIENTS/CN=JAMES.HANCHETT]

**Sent**: 8/15/2011 12:44:56 PM

To: Danforth, Deborah (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-

01/cn=Recipients/cn=Deborah.Danforth]

Subject: RE: Printer Repair

Thanks,

Jim

From: Danforth, Deborah (DPH)

**Sent:** Monday, August 15, 2011 8:37 AM

**To:** Hanchett, James (DPH) **Subject:** RE: Printer Repair

You need to contact IT

From: Hanchett, James (DPH) [mailto:james.hanchett@massmail.state.ma.us]

**Sent:** Monday, August 15, 2011 8:07 AM

**To:** Danforth, Deborah (DPH) **Subject:** Printer Repair

Hi Debbie,

How do I find out if our printers are covered by a service contract? Do you have the information or should I contact IT.

Thanks,

Jim

| Туре              | Purchased | Model# | Serial #   |
|-------------------|-----------|--------|------------|
| Laser Jet P3015   | 2010      | CE526A | VNBC99XOLJ |
| Xerox Phaser 3600 | 2011      | Z      | MHB882724  |
| Xerox Phaser 3600 | 2011      | Ν      | MHB896196  |
| Xerox Phaser 3600 | 2011      | Ν      | MHB896449  |
| Xerox Phaser 3600 | 2011      | N      | MHB896309  |
| Laser Jet 4000    | 1998      | C4118A | USMB258995 |
| Laser Jet 4000N   | 1998      | C4120A | USEC018085 |

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